

case study

Network Transformation for a National Retailer

overview

Inconsistent network performance not only affects local franchises, it delays or even causes the loss of revenue realization at a corporate level. Our client, a National Retailer, was experiencing network outages consistently across 1/3 of their franchise locations. These outages were delaying everyday store operations, our client needed a quick and efficient network transformation across all of their franchise locations.

1,200LOCATIONS
needing service**49**

STATES

8,400Cisco Merak devices
INSTALLED**<4****MONTH**
timeline

the sitehands solution

Local Delivery, Global Coordination

Sitehands deployed Cisco Meraki Devices across all 1,200 sites with our team of local providers, all simultaneously working at different sites.

Consistency

We ensured a seamless network transition to their selected network provider with consistent and standard field delivery throughout the US.

Transparency

With real-time reporting, we gave our client instant handoff to their Network Operations Center to centrally manage all 1,200 sites.

Acceleration

Sitehands completed the entire network transformation in 4 months, guaranteeing speedy delivery.

owning the outcome

Sitehands simplified and standardized the time-sensitive install process for our client's 1,200 franchise sites. By delivering IT field service solutions faster than anyone in the industry, we completed the national network upgrade and delivered consistent outcomes in less than 4 months. With Sitehands, our client saved cost, time and got their business back on track ahead of schedule.