



introducing **IT Field Services 2.0**

Sitehands, the world's first IT Field Services Marketplace, has bridged the gap between people and technology to create Field Services 2.0. The traditional model of delivering IT Field Services is fragmented, costly and complex.

Sitehands uses a collaborative platform model to provide enterprises with accountability, standardization and transparency for every service request.

Sitehands provides global coverage for the following services:

Sitehands Surveys and Assessments

On Demand Support & Break / Fix

- IT Infrastructure
- End User Desktop Support
- Data Center Infrastructure

Infrastructure Projects

- Upgrades & Life Cycle Refresh
- Structured Cabling
- Compliance Remediation
- Security Uplifts

End User Support & Projects

- PC / Desktop Refresh & Upgrades
- Office Moves, Installs, Upgrades

Corporate Real Estate Projects

- Office IT Build Out
- Multimedia, Collaboration, AV

Data Center Projects

- Build Out, Moves & Decommissions
- Upgrades & Refresh

Sitehands provides a global network of certified, vetted field service technicians.



10,000+
technicians



**100+ countries &
4,000+ cities**



**45+ global
operating entities**



**100+ providers
on the platform**

owning the outcome:

Sitehands' Service Operations Center

Our field service subject matter experts manage the technician's work from start to finish, directly on the Sitehands Platform.

24

HOURS
A DAY

7

DAYS
A WEEK

365

DAYS
A YEAR

let us show you the **new standard** of IT field services.

www.sitehands.com

CHARLOTTE | NYC | LONDON